

## Changes to Voice Products: KCOM Line Rental and Connect Business Voice

Our pricing for Connect Business Voice changed on 1 July 2021. Pricing for KCOM Line Rental was due to change on 1 September 2021.

We have, however, identified that although notification was posted on our website, the individual notification by email was not sent. We're sorry about this and, as result, we are taking the following actions:

- our Connect Business Voice Business Analogue Essential price decrease will continue to apply from 1 July 2021
- our Connect Business Voice price increases on ISDN2e Essential and ISDN30e Essential for July and August will be credited on your August bill. The price increases will now take effect from 1 September 2021
- Our KCOM Line Rental increase will take effect from 11 October 2021

### Connect Business Voice

Line Type	Operative Date	Until	Rental Charge
			Any volume - Lines / Channels
Business Analogue Essential		30/06/21	£17.11
	01/07/21		£16.75
ISDN2e Essential (per 2 channels)*		31/08/21	£30.04
	01/09/21		£33.50
ISDN30e Essential (per channel, minimum of 6 channels)*		31/08/21	£17.11
	01/09/21		£19.26

### KCOM Line Rental

Line Type	Operative Date	Until	SLA 1
			(Fix by end of second working day)
ISDN2e (per 2 channels)		10/10/21	£17.66
	11/10/21		£18.20
ISDN30e (per channel, minimum of 6 channels)		10/10/21	£9.88
	11/10/21		£10.18

Regards

The KCOM wholesale team

**KCOM** wholesale